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| **Use Case:** | | **Renting** |
| **Brief description:** | | The process of the customer renting a car, include customer can specify search criteria and view, select a car, proceed with booking the car and confirm payment. |
| **Initiating Actor:** | | Any of: Customer |
| **Actor’s Goal:** | | To rent a car |
| **Participating Actors:** | | Online system, QBEI Insurances, external credit card system |
| **Flow of Events for Main Success Scenario:** | | |
| -> | 1. **Customers** enter the system then specify search criteria and view. | |
| <- | 2. **System** provides available cars that match the search criteria | |
| -> | 3. **Customers** (a) select a car from the displayed search results (b) continue to book a car and (c) provide additional details | |
| <- | 4. **QBEI Insurances** provide insurance | |
| <- | 5. **System** calculate and display the net price to the customer | |
| -> | 6. **customers** book by providing credit card payment details | |
| <- | 7. **External credit card system** handles payments | |
| <- | 8. **System** sends an email to the customer confirming the booking | |